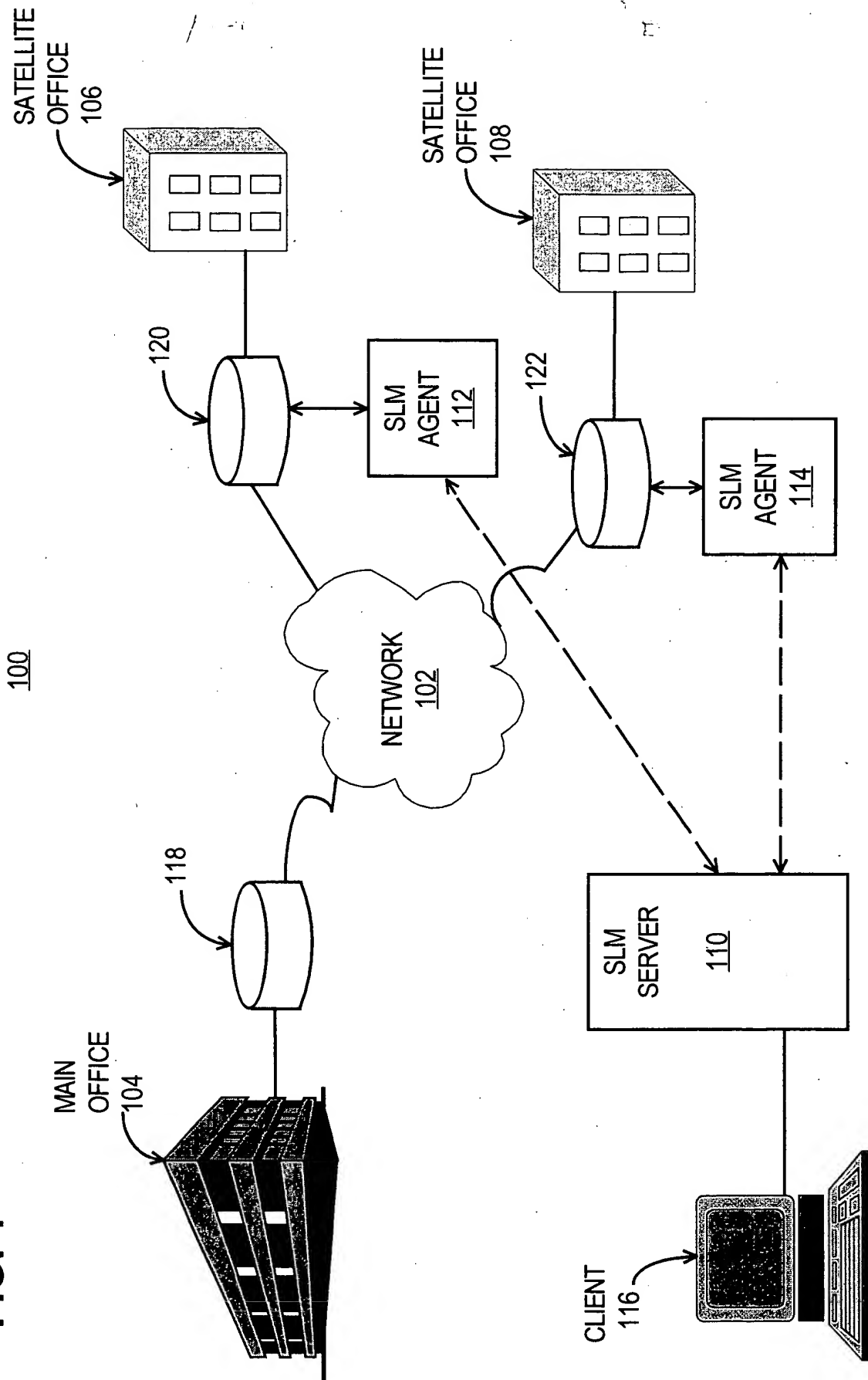


FIG. 1



**FIG. 2A**

200

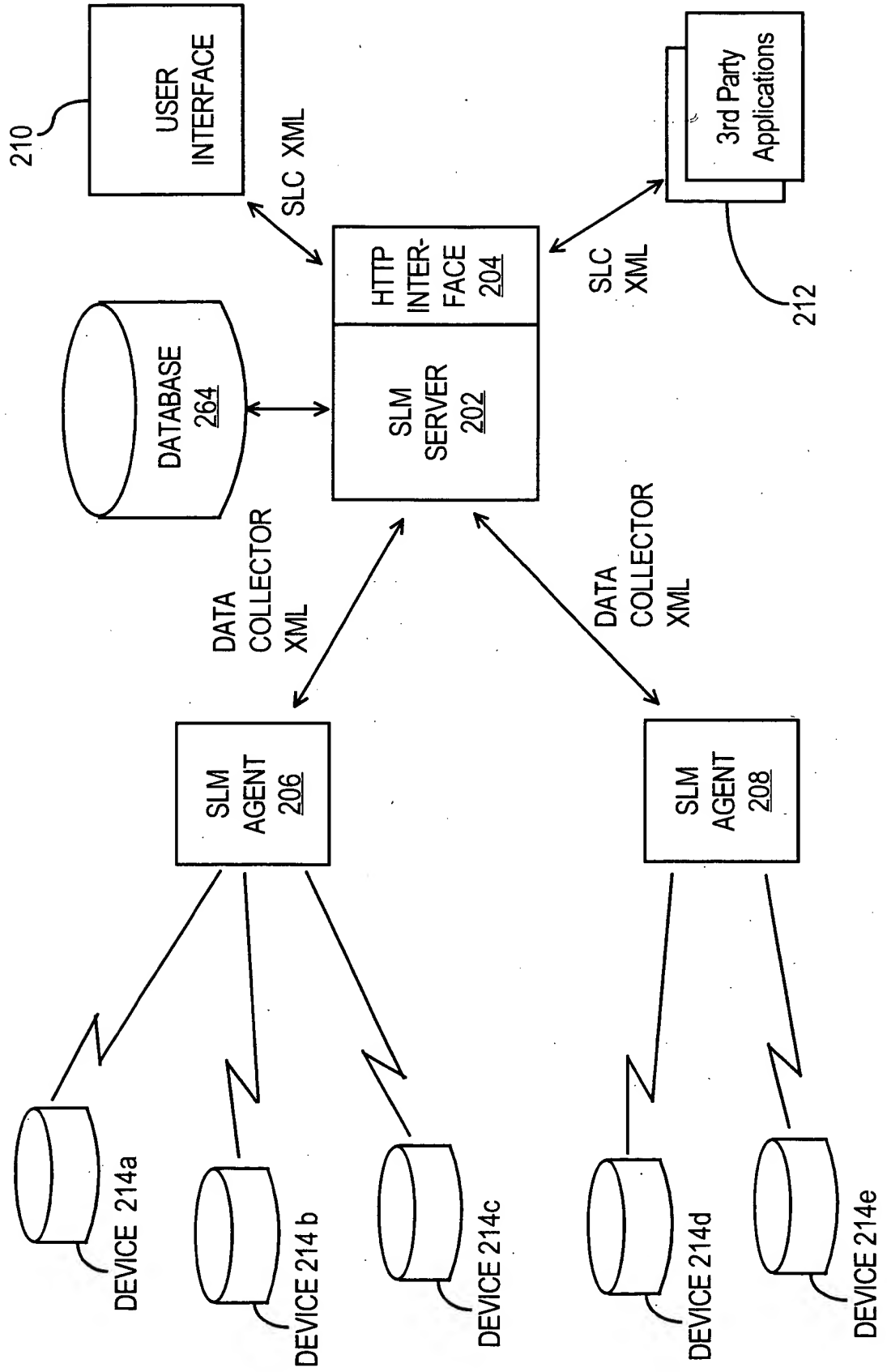


FIG. 2B

250

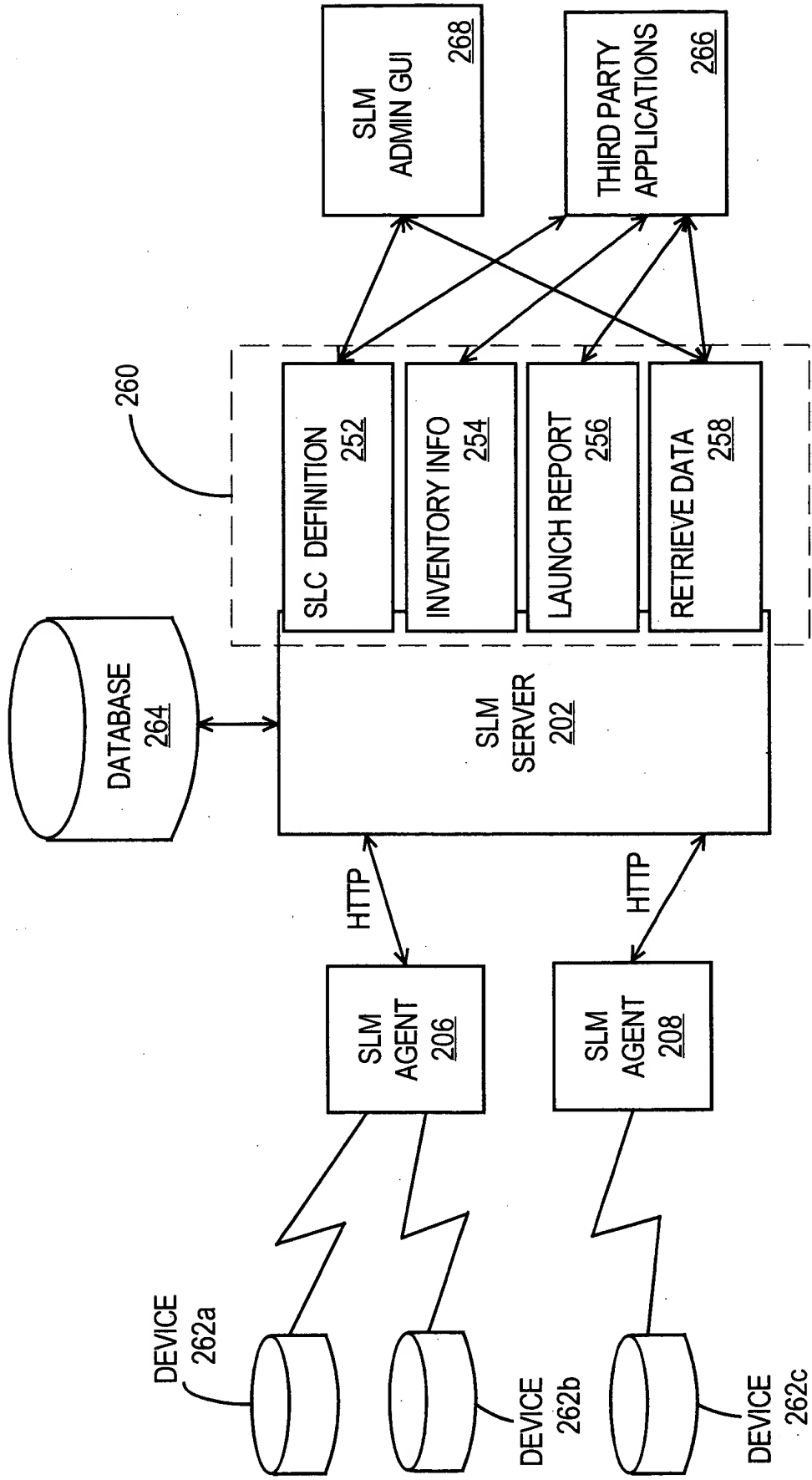
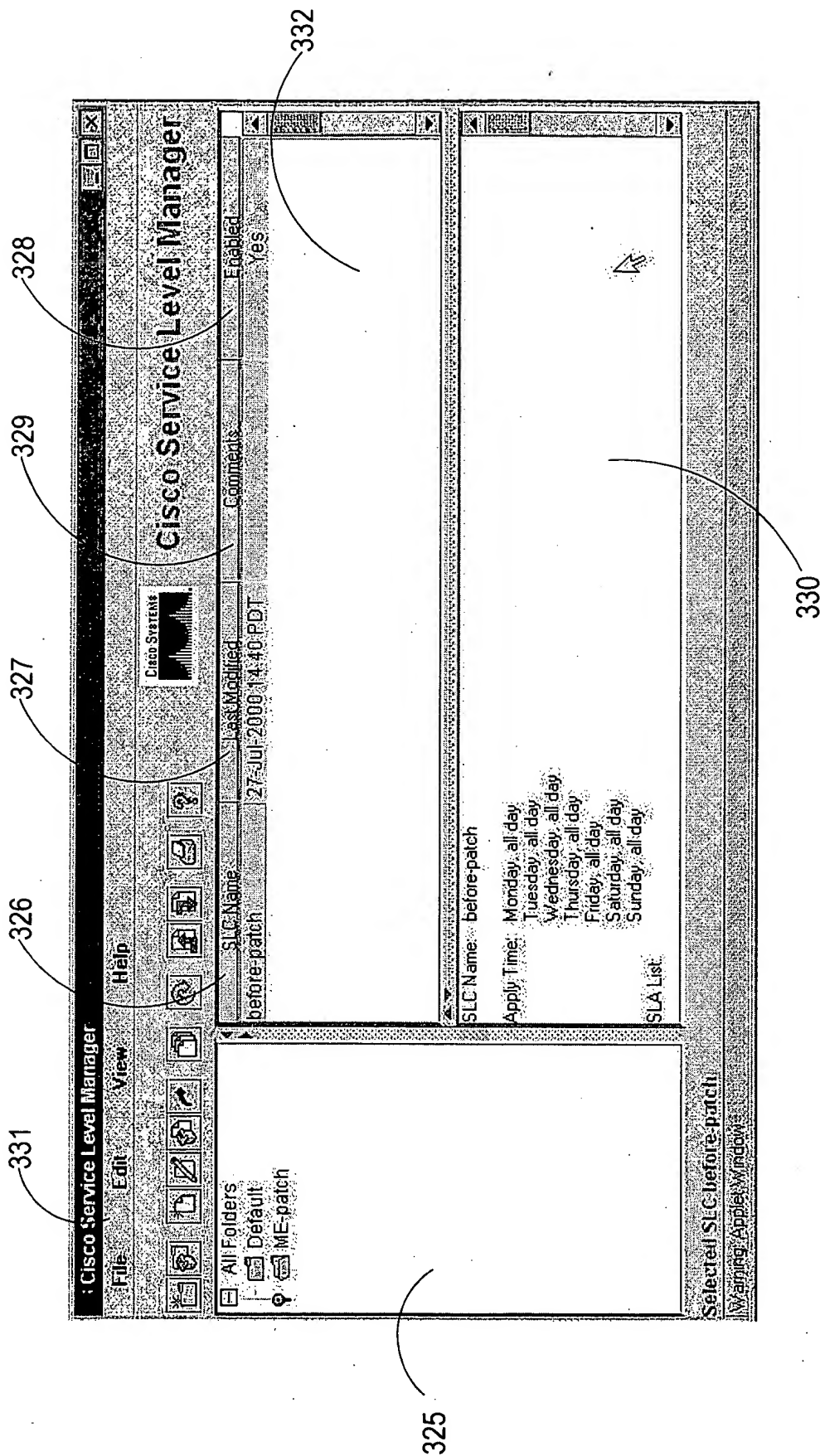


FIG. 3A

300



**0000000000000000000000000000000000**

302

Figure 1 is a screenshot of a software interface for defining a Service Level Contract (SLC). The window title is ": Define SLC in Folder Default". The interface includes the following components:

- Name:** A text field containing "Sample Service Level Contract" and an "Enabled" checkbox.
- Comments:** A text area containing the text: "An SLC represents a contract between a provider of service (e.g. an ISP or IT organization) and a service consumer."
- SLC Applies:** A table defining the SLC's applicability across days of the week and frequency.
 

Mon	Tue	Wed	Thu	Fri	Sat	Sun
All day	All day	All day	All day	All day	All day	All day
All day	All day	All day	All day	All day	All day	All day
- SLA Items in This SLC:** A table listing specific SLA items.
 

SLA Name	Round Trip latency	Round Trip Response- ICMP	Comments
			Tests latency between each branch
- Action Buttons:** "New", "Edit", "Delete", "Apply", "OK", "Cancel", and "Help".

Reference numerals 337-353 point to various UI elements: 337 points to the window title; 338 points to the Name field; 339 points to the Enabled checkbox; 340 points to the Comments text area; 341 points to the SLC Applies table; 342 points to the SLA Items table; 343 points to the New button; 344 points to the Edit button; 345 points to the Delete button; 346 points to the Apply button; 347 points to the OK button; 348 points to the Cancel button; 349 points to the Help button; 350 points to the SLC edit in progress status; 351 points to the SLC edit in progress status; 352 points to the SLC edit in progress status; 353 points to the SLC edit in progress status.

FIG. 3C

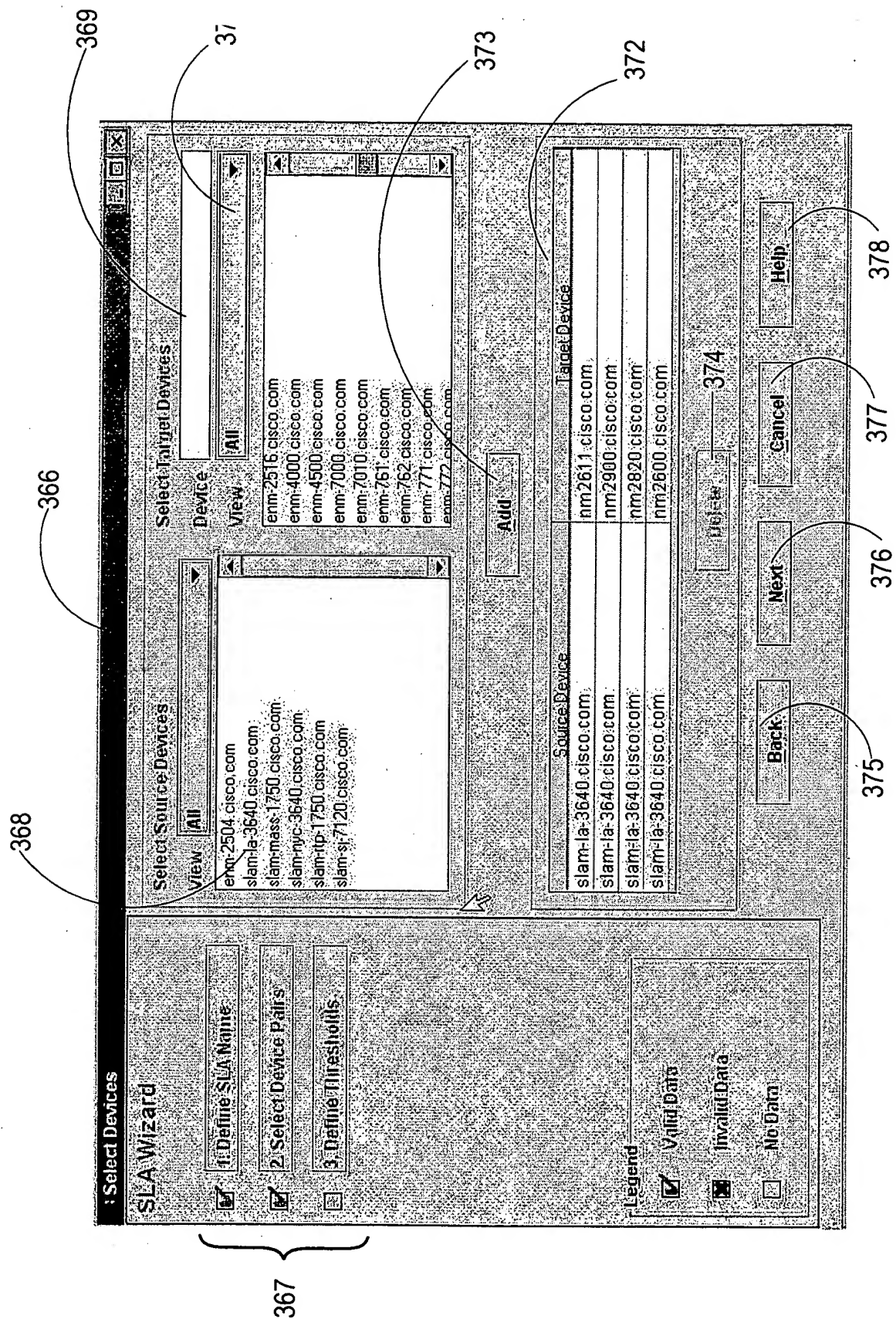
303

The screenshot shows a software window titled "Define SLA - Round-Trip Response". The window is divided into several sections:

- SLA Wizard:** Located at the top left, it contains three steps: "1. Define SLA Name" (selected with a checkmark), "2. Select Device Pairs" (with a radio button), and "3. Define Thresholds" (with a radio button).
- Define SLA:** The main section of the window, containing:
  - Name:** A text field containing "Round trip latency" (labeled 357).
  - Comments:** A text area containing "Tests latency between each branch office" (labeled 358).
  - Polling:** A section containing:
    - Sampling Interval:** A dropdown menu set to "5 minutes" (labeled 359).
    - Round-Trip Response:** A dropdown menu set to "ICMP Echo" (labeled 360).
    - Payload Size:** A text field containing "28" (labeled 361).
    - Type of Service:** A text field containing "0" (labeled 362).
- Legend:** Located at the bottom left, it contains three items: "Valid Data" (checked), "Invalid Data" (unchecked), and "No Data" (unchecked).
- Buttons:** At the bottom right, there are four buttons: "Back" (labeled 363), "Next" (labeled 364), "Cancel" (labeled 365), and "Help" (labeled 343).

A bracket labeled 356 is positioned on the left side of the window, spanning the "SLA Wizard" and "Define SLA" sections.

FIG. 3D

304







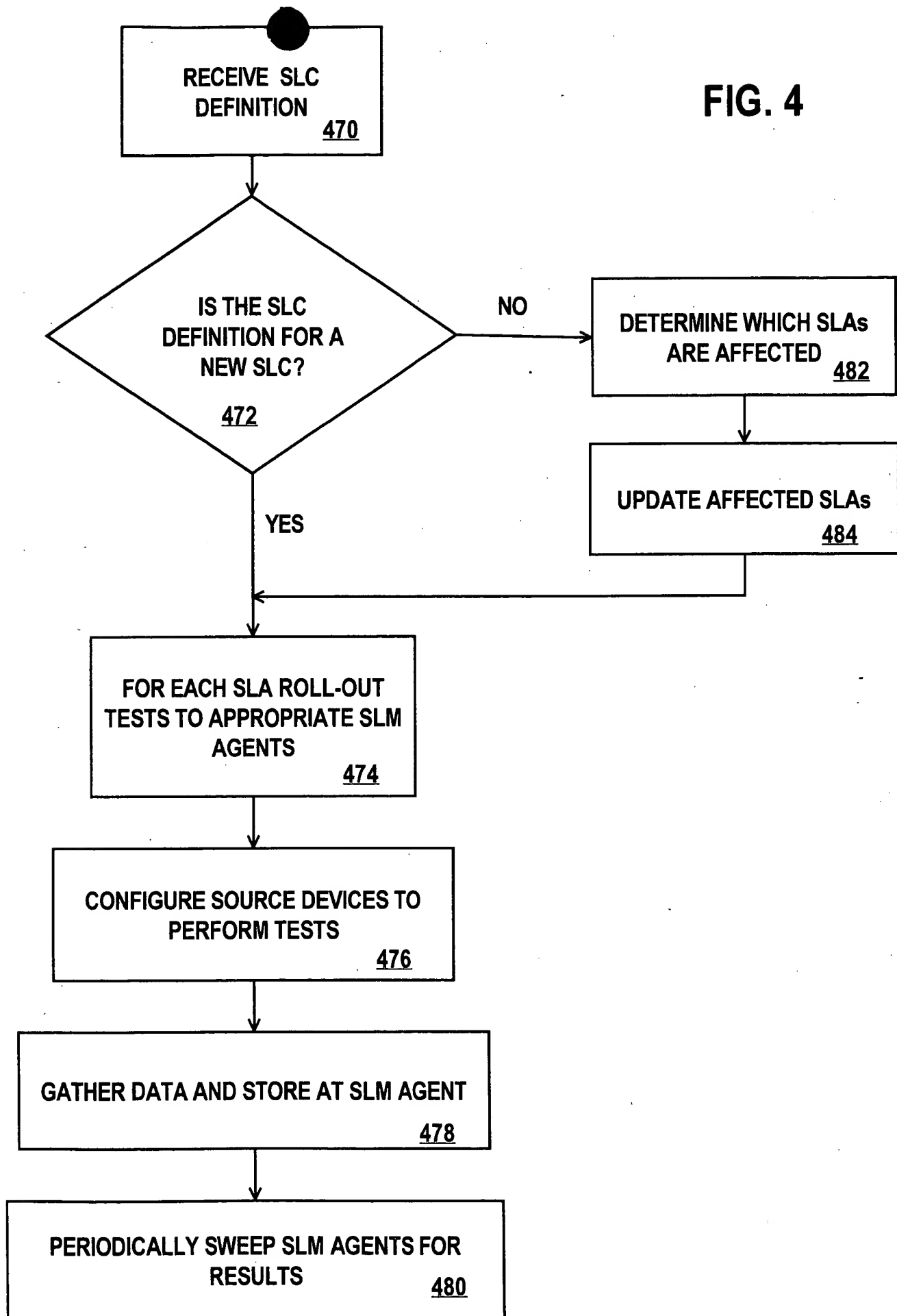


FIG. 5A

500

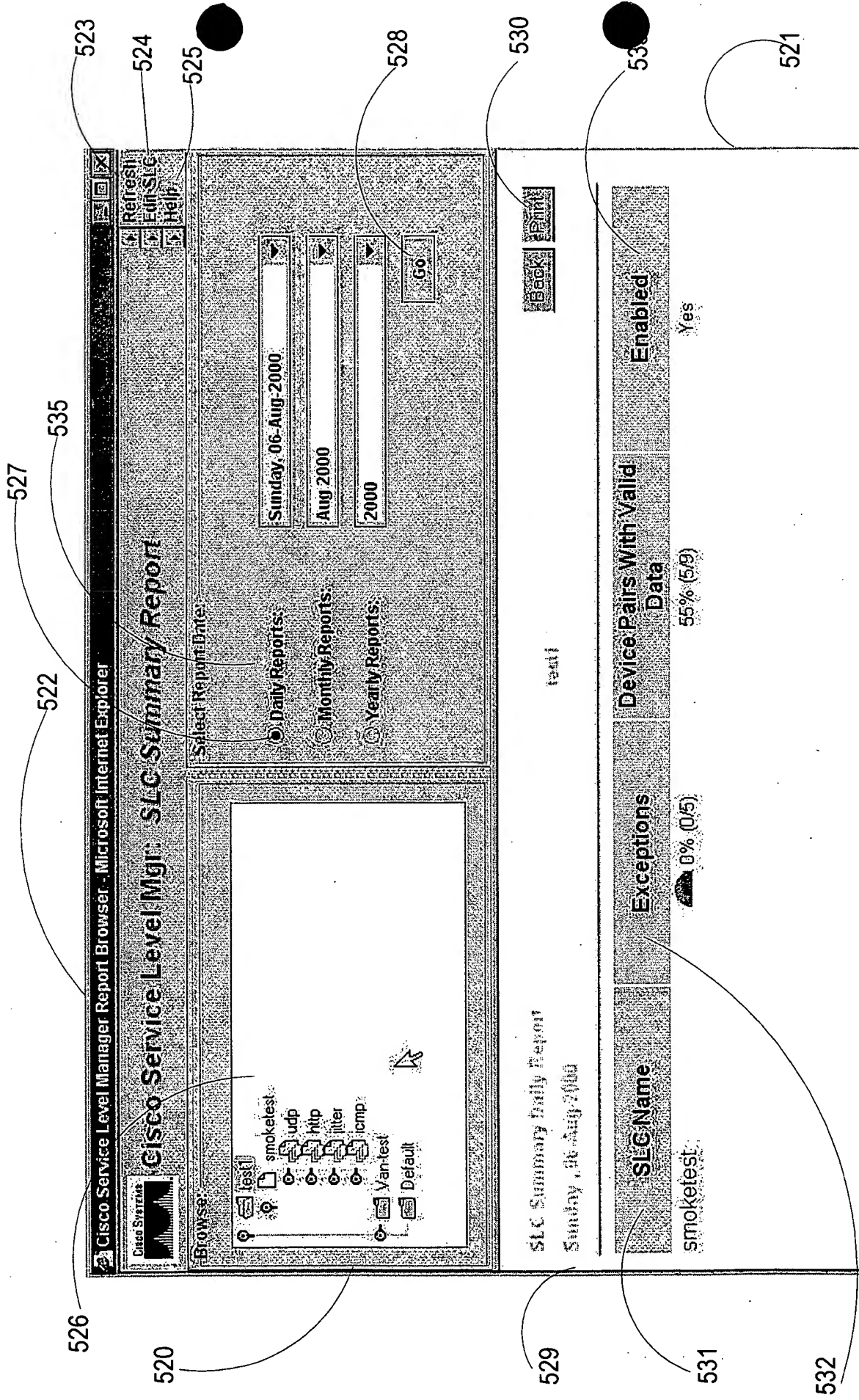
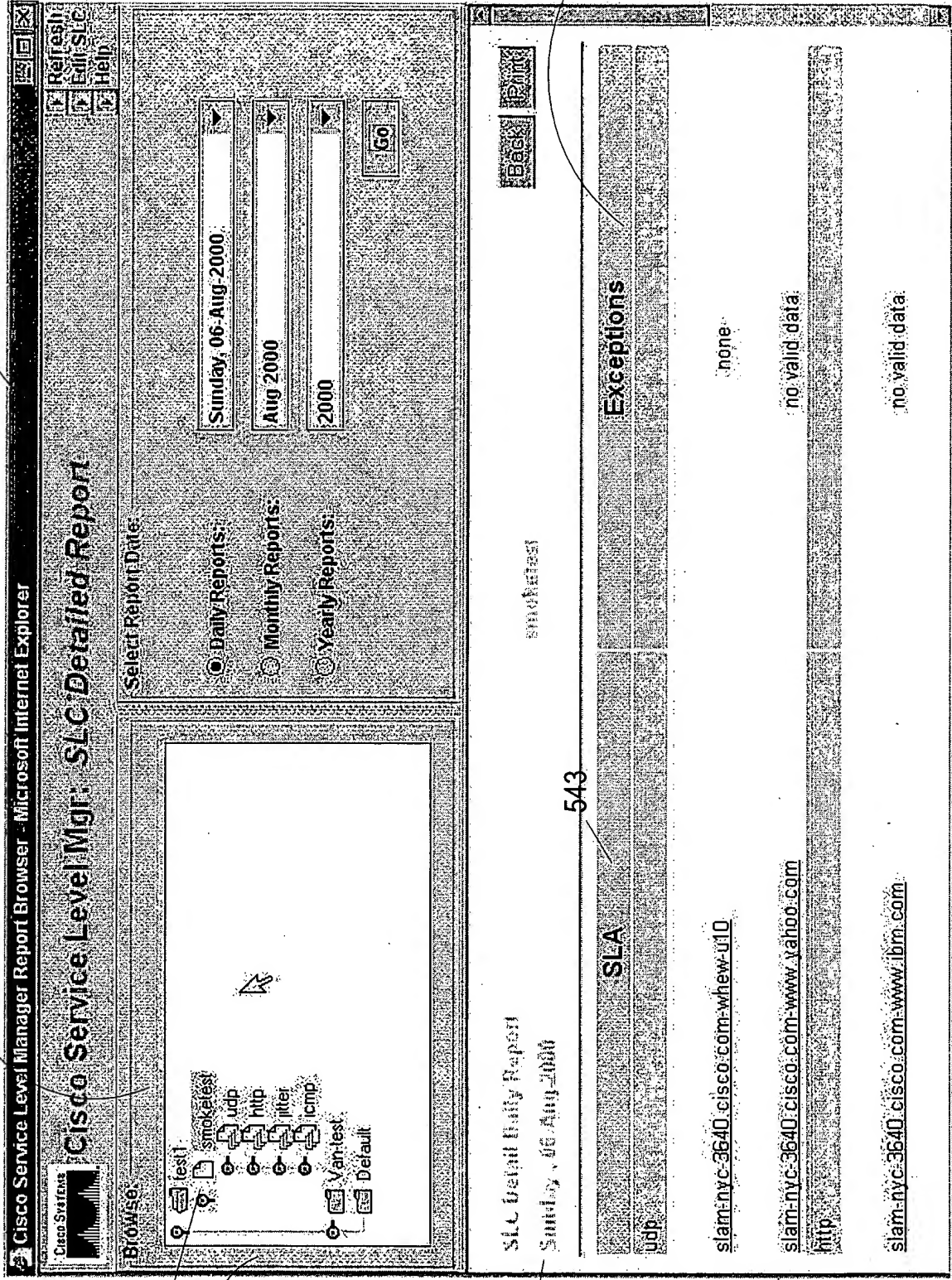


FIG. 5B

501

539

540



538

537

542

543

544

541

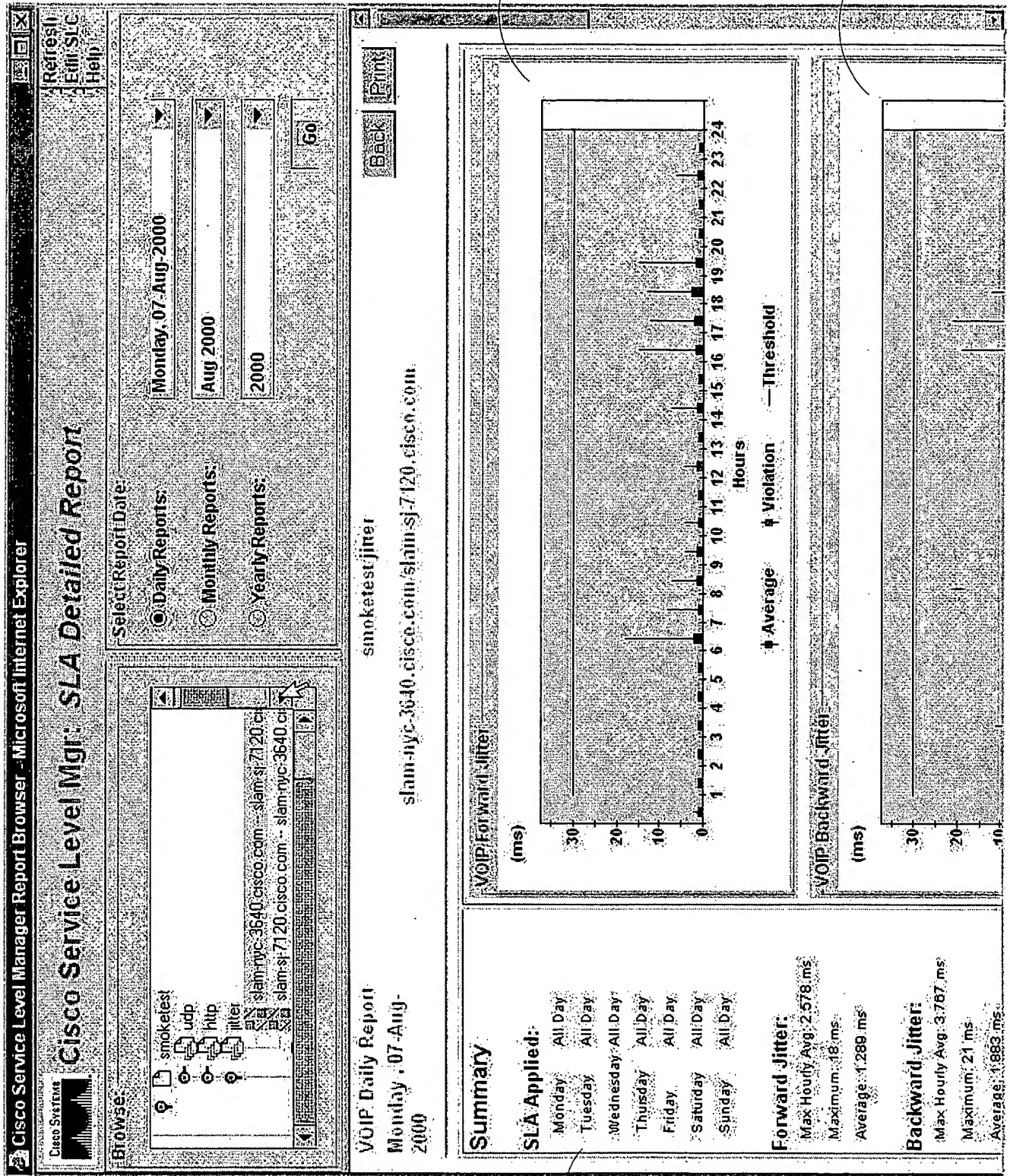






FIG. 5E

506



569

570

568

567





FIG. 7

700

